



**CompTIA A+ 220-602 (2007 Edition) Exam, IT Technician Designation Score Report 220-602**

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**REGISTRATION NUMBER:** 232464043  
**EXAM:** CompTIA A+ 220-602 (2007 Edition) Exam, IT Technician Designation

**DATE:** 14-Oct-2009  
**SITE NUMBER:** 6588

**PASSING SCORE:** 700  
**CANDIDATE SCORE:** 834  
**PASS/FAIL:** Pass

The CompTIA A+ 220-602 (2007 Edition) Exam, IT Technician Designation has a scaled score between 100 and 900.

You incorrectly answered one or more questions in the following objective areas:

- 4.2 Install, configure, optimize and upgrade printers and scanners.
- 8.1 Use good communication skills including listening and tact / discretion, when communicating with customers and colleagues.
- 7.1 Identify potential hazards and proper safety procedures including power supply, display devices and environment.
- 6.3 Identify tools, diagnostic procedures and troubleshooting techniques for security.
- 4.4 Perform preventive maintenance for printers and scanners.
- 5.3 Use tools and diagnostic procedures to troubleshoot network problems.
- 3.3 Identify tools, diagnostic procedures and troubleshooting techniques for operating systems.
- 1.1 Install, configure, optimize and upgrade personal computer components.
- 1.2 Identify tools, diagnostic procedures and troubleshooting techniques for personal computer components.
- 4.3 Identify tools and diagnostic procedures to troubleshoot printers and scanners.
- 6.2 Install, configure, upgrade and optimize security.
- 3.2 Install, configure, optimize and upgrade operating systems.
- 8.2 Utilize job-related professional behavior including notation of privacy, confidentiality and respect for the customer and customers' property.

For a complete listing of CompTIA A+ 220-602 (2007 Edition) Exam, IT Technician Designation